

Jane D. Hull
Governor

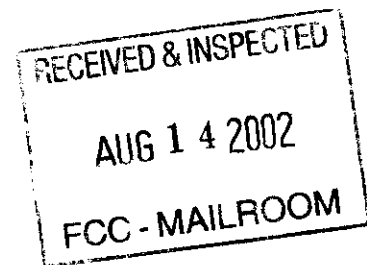


Sherri L. Collins
Executive Director

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August 2002

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Marlene Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street, S.W., TW-A325
Washington, D.C. 20554

Re: Ultratec's Petition on CapTel - Docket 98-67

Dear Marlene Dortch:

I am writing in support of Ultratec's petition to the FCC on the offering of CapTel service.

As Executive Director of Arizona Commission for the Deaf and the Hard of Hearing, I oversee a state agency that focuses on serving and improving accessibility for the deaf and hard of hearing population throughout Arizona. One of the programs my agency administers is the Arizona Relay Service, and we are constantly on the watch for newer technologies.

From personal experience with CapTel, the tremendous potential of CapTel is obvious, for not just Arizonans but for the millions of relay service users in the nation. This brings telephone use a huge step closer to true equivalency for the deaf and hard of hearing relay service consumers, benefiting TTY users, relay operators, and even voice telephone users.

It is clearly in the public's interest that the FCC recognizes CapTel as a reimbursable TRS service.

Sincerely,

A handwritten signature in black ink, appearing to read "Sherri Collins".

Sherri L. Collins
Executive Director

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This purpose of the Arizona Commission for the Deaf and the Hard of Hearing is to ensure, in partnership with the public and private sector, accessibility for the deaf and the hard of hearing to improve their quality of life.